

November 13, 2023

## RE: PRODUCT RECALL - SILVER BIOTICS ARMOR GEL WOUND DRESSING GEL 42g

Dear Retailer,

Please be advised that American Biotech Labs, LLC is recalling from the Canadian market six lot numbers of Armor Gel Wound Dressing Gel 42g from the brand Silver Biotics.

This recall is a Type II recall and is due to the missing risk statement of "If symptoms worsen or persist after 7 days, discontinue use and consult a health care practitioner". The label also doesn't indicate: "For adults only".

All lots still meet specifications and is defined as a situation in which the use of, or exposure to, the product is not likely to cause adverse health consequences.

Our distribution record shows that you purchased at least one of the following lot numbers of Silver Biotics Armor Gel Wound Dressing Gel 42g from Purity Life.

Purity Life Code	Description	Size	UPC	Lot Number/ Expiry Date
700215	Armor Gel Wound	42g	851213004428	Lot# 21105 Exp 04-2024
	Dressing			Lot# 21263 Exp 09-2024
				Lot# 22118 Exp 04-2025
				Lot# 22270 Exp 09-2025
				Lot# 23011 Exp 01-2026 Lot# 23262 Exp 09-2026



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What we are asking you to do:

- 1. **PLEASE IMMEDIATELY STOP ALL SALE OR DISTRIBUTION OF THESE LOT NUMBERS.** Please remove the products from store shelves.
- 2. Please review and complete the attached Product Recall Coupon, even if you do not have any product remaining, no later than November 27, 2023.
- 3. If you do not have any remaining product, please scan and email the completed Product Recall Coupon to <u>CREDITS@PURITYLIFE.COM</u>.
- 4. If you have any affected product, please follow the steps:
  - Send the return coupon to <u>CREDITS@PURITYLIFE.COM</u> and send picture as proof of destruction, **no later than November 27**, **2023.**
  - Upon receipt of your coupon, a credit note will be issued to cover the inventory that you have indicated on the coupon.
  - Upon the completion of the credit, please **DEFACE**, **DISPOSE AND TAKE A PICTURE AS PROOF OF DESTRUCTION**.
- 5. If you have any affected products from consumer returns, please follow the steps as described in 4. at any time.

Please don't hesitate to contact us if you require any further information. We greatly appreciate your understanding and prompt assistance and apologize for any inconvenience this may have caused.

Sincerely,

The Purity Life Customer Care Team