



August 9, 2023

**RE: PRODUCTS VOLUNTARY RECALL – BOREAL HEARTLAND – Alder Pepper Tin 20 g,
Alder Pepper Pouch 20 g, Juniper Berries Pouch 20 g**

Dear Retailer,

Please be advised that Boreal Heartland is voluntarily recalling three of their products - Alder Pepper Tin 20 g, Alder Pepper Pouch 20 g, Juniper Berries Pouch 20 g due to a mold issue that they have identified.

Purity Life Code	Description	Size	UPC	Lot Number / Best Before Date
263400	Boreal Heartland – Alder Pepper Tin	8 x 20 g	842798200015 (unit) 68427982001158 (case)	20230620001 / June 2025
263500	Boreal Heartland – Alder Pepper Pouch	8 x 20 g	842798200114 (unit) 68427982001148 (case)	20230620011 / June 2025
263510	Boreal Heartland – Juniper Berries	8 x 20 g	842798200138 (unit) 68427982001384 (case)	20230620013 / June 2025



263400



263500



263510



What we are asking you to do:

1. **PLEASE IMMEDIATELY STOP ALL SALE OR DISTRIBUTION OF THE LOT NUMBERS MENTIONED.** Please remove the products from store shelves and take a photo proof of the destruction.
2. Please review and complete the attached Return Coupon, **even if you do not have any product remaining, no later than August 23, 2023.**
3. If you do not have any remaining product, please scan and e-mail the Return Coupon form mentioning you have zero left to CREDITS@PURITYLIFE.COM.
4. If you have any affected product, please follow the steps:
 - Send the return coupon to CREDITS@PURITYLIFE.COM, **no later than August 23, 2023.**
 - Upon receipt of your coupon and proof of destruction, a credit note will be issued to cover the inventory that you have indicated on the coupon.
 - Upon the completion of the credit, please dispose the products in a manner that the products cannot be resold.
5. If you have any affected products from customer returns, please follow the steps as described in 4. at any time.

Please don't hesitate to contact us if you require any further information. We greatly appreciate your understanding and prompt assistance and apologize for any inconvenience this may have caused.

Sincerely,

The Purity Life Customer Care Team