



April 19, 2023

RE: PRODUCT VOLUNTARY WITHDRAWAL– MANITOBA HARVEST Hemp + Matcha 156 g

Dear Retailer,

Please be advised that Manitoba Harvest is voluntarily recalling two lots of Hemp + Matcha 156 g from the brand Manitoba Harvest due to mislabelling. The caffeine amount labelled on the front packaging is incorrect, it indicates 56 g instead of 56 mg.

This is a voluntary withdrawal to a retail/ consumer level.

Purity Life Code	Description	Size	UPC	Lot Numbers - Best Before Date
349213	Manitoba Harvest – Hemp + Matcha	156 g	697658201776	230222 / 230223 - 2024 Aug 31





What we are asking you to do:

1. **PLEASE IMMEDIATELY STOP ALL SALE OR DISTRIBUTION OF THE LOT NUMBERS MENTIONED.** Please remove the products from store shelves, deface/black out the UPC with a marker and take a photo proof of the destruction.
2. Please review and complete the attached Return Coupon, **even if you do not have any product remaining, no later than May 17, 2023.**
3. If you do not have any remaining product, please scan and e-mail the Return Coupon form mentioning you have zero left to CREDITS@PURITYLIFE.COM.
4. If you have any affected product, please follow the steps:
 - Send the return coupon to CREDITS@PURITYLIFE.COM, **no later than May 17, 2023.**
 - Upon receipt of your coupon and proof of destruction, a credit note will be issued to cover the inventory that you have indicated on the coupon.
 - Upon the completion of the credit, please dispose the products in a manner that the products cannot be resold.
5. If you have any affected products from customer returns, please follow the steps as described in 4. at any time.

Please don't hesitate to contact us if you require any further information. We greatly appreciate your understanding and prompt assistance and apologize for any inconvenience this may have caused.

Sincerely,

The Purity Life Customer Care Team